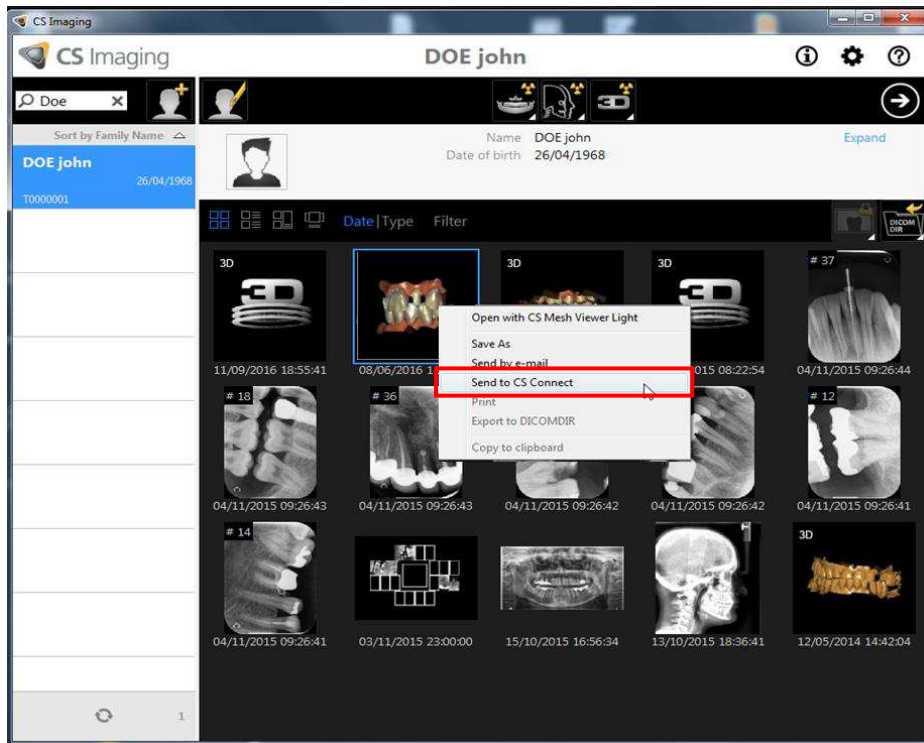


CS Connect

Submitting a Case to a Lab

This handout is designed for CS Connect users. It provides instructions for submitting a case to a lab using Carestream Imaging software and CS Connect.

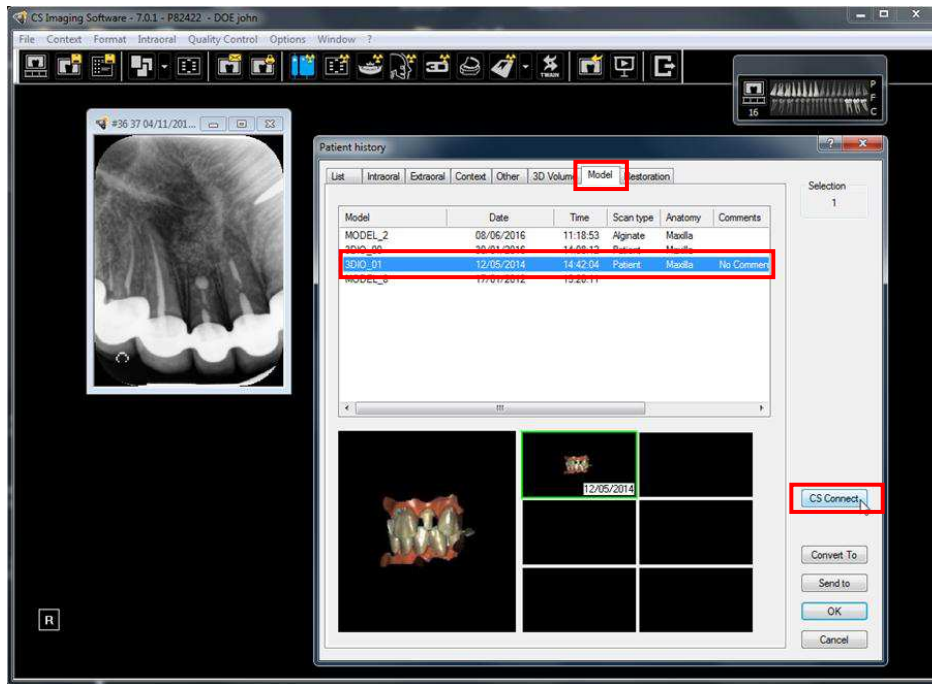
- 1 From the CS Imaging patient browser, right-click on the model to send and click **Send to CS Connect**.



- 2 Or, from the CS Imaging **patient history** window, select the **Model** tab and click the model to send.

Handout





3 Click **CS Connect**.

Note: For reviewing submitted cases, you can also open the CS Connect webpage without going through the imaging application at <http://csdentalconnect.com>.

4 Log in to CS Connect using your SSO (Single Sign-on) email and password, and click **Sign in**.



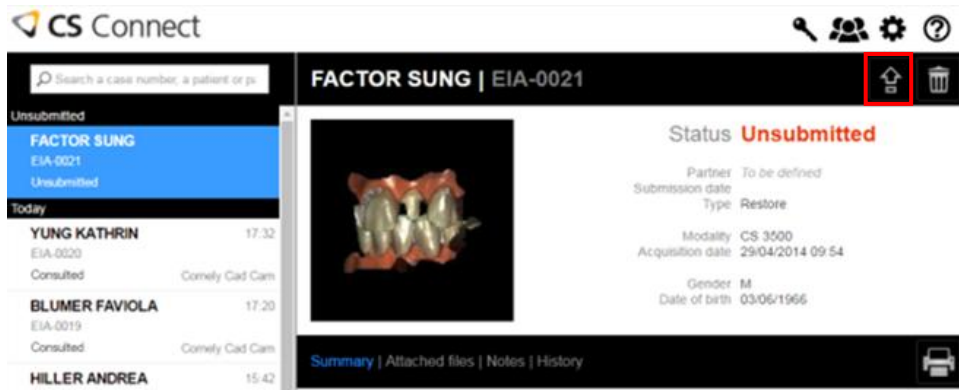
Sign in

Email

Password

[Forgot your password?](#)
[First connection](#)

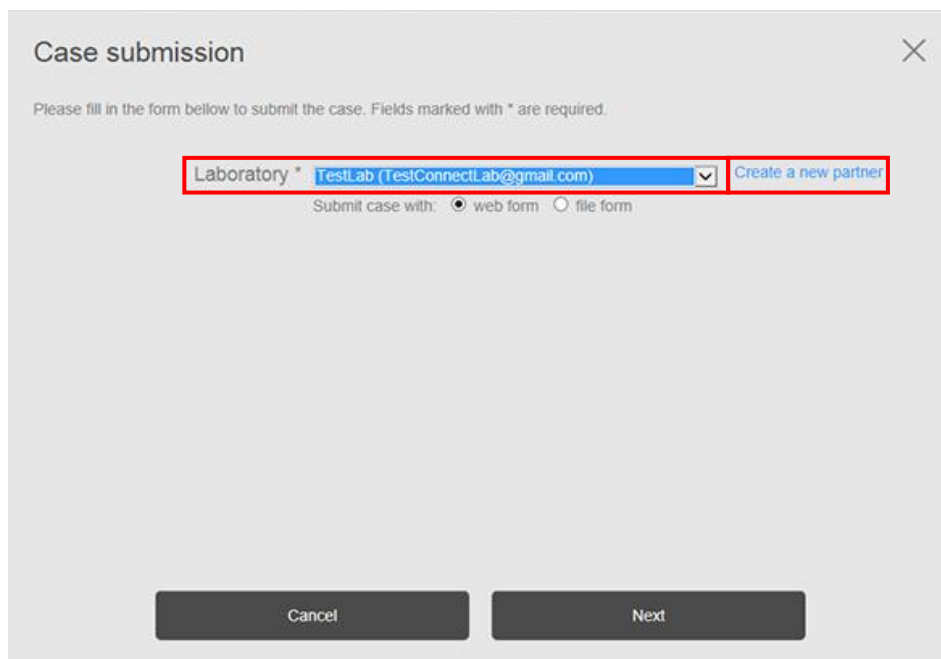
5 A new case is automatically created for the digital model. Click the **Submit** icon on the **Management** toolbar.



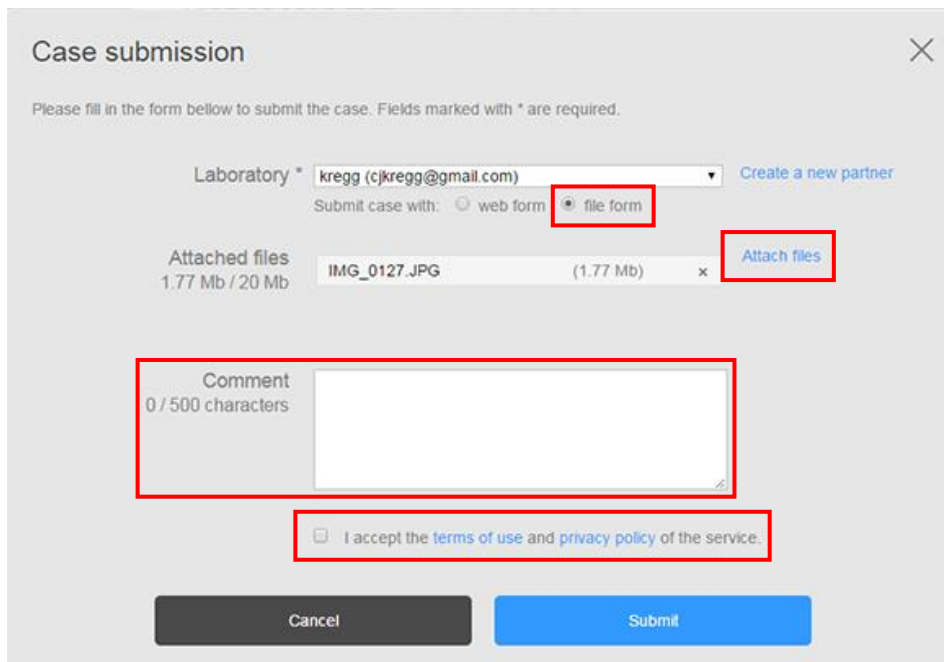
- The **Case Submission** window is displayed. If you have invited labs to receive work requests from you, use the **Laboratory** drop-down list to select your preferred lab.

To invite a new lab to receive your work request, click **Create a new partner** and create an account by adding their email address to your partner list.

Note: To view a list of Carestream validated labs, go to <http://www.carestreamdental.com/us/en/support/Labs#Dental>.



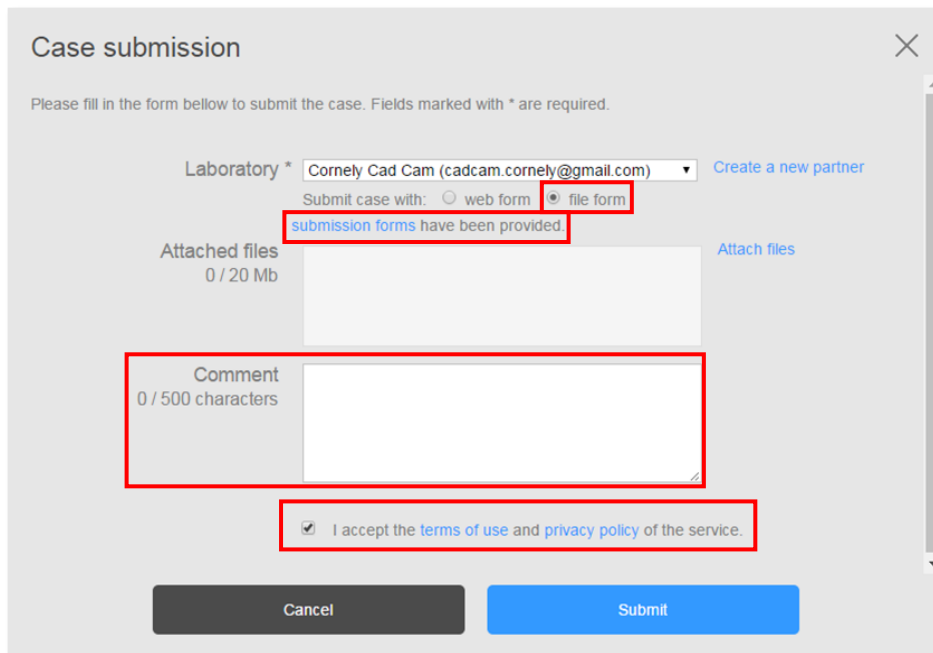
- 7 If the lab has not uploaded their own forms for you to use, you can add prescription information in the **Comments** text field. Click **Attach files** to attach supporting documents to your case, such as a scanned lab slip. Click to accept the terms of use and privacy policy, and then click **Submit**.



The screenshot shows a 'Case submission' form with the following elements:

- Laboratory ***: A dropdown menu with 'kregg (cjkgregg@gmail.com)' selected. A 'Create a new partner' link is to the right.
- Submit case with:**: Two radio buttons. 'web form' is unselected, and 'file form' is selected and highlighted with a red box.
- Attached files**: A section showing '1.77 Mb / 20 Mb' and one file 'IMG_0127.JPG (1.77 Mb)'. An 'Attach files' link is highlighted with a red box.
- Comment**: A text area with '0 / 500 characters' and a red box around it.
- Terms of use**: A checkbox labeled 'I accept the terms of use and privacy policy of the service.' with a red box around it.
- Buttons**: 'Cancel' and 'Submit' buttons at the bottom.

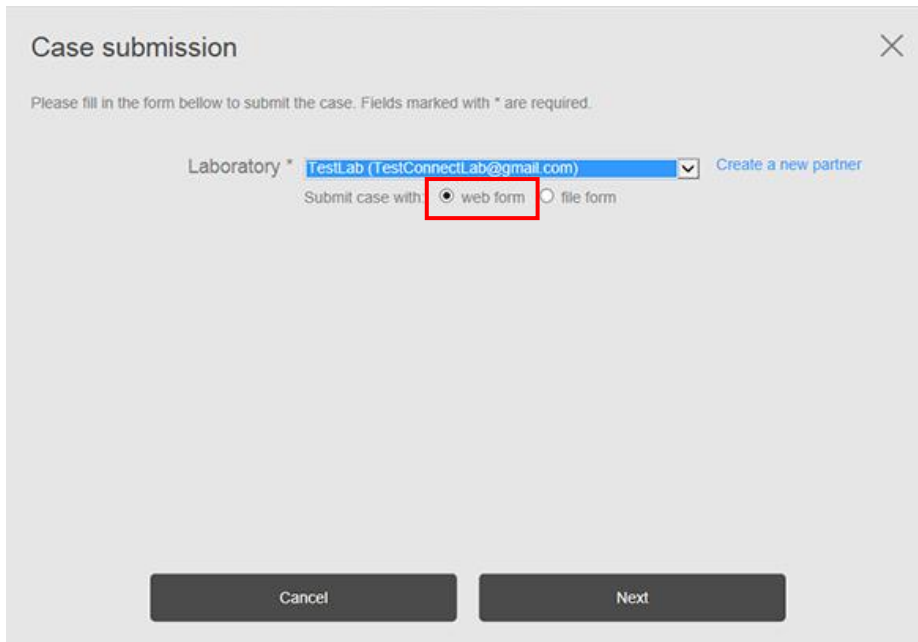
- 8 If the lab has uploaded its own forms for you to use, **file form** is selected by default, and the **submission forms** link is displayed. Click this link to complete and attach the lab's form. Add comments to support your case. Click to accept the terms of use and privacy policy, and then click **Submit**.



The screenshot shows a 'Case submission' form with the following elements:

- Laboratory ***: A dropdown menu with 'Cornely Cad Cam (cadcam.cornely@gmail.com)' selected. A 'Create a new partner' link is to the right.
- Submit case with:**: Two radio buttons. 'web form' is unselected, and 'file form' is selected and highlighted with a red box.
- Attached files**: A section showing '0 / 20 Mb' and a message 'submission forms have been provided.' highlighted with a red box. An 'Attach files' link is to the right.
- Comment**: A text area with '0 / 500 characters' and a red box around it.
- Terms of use**: A checked checkbox labeled 'I accept the terms of use and privacy policy of the service.' with a red box around it.
- Buttons**: 'Cancel' and 'Submit' buttons at the bottom.

- 9 If the lab has created a customized web form for you to submit with your work request, **web form** is selected by default. Click **Next**.



Case submission [X]

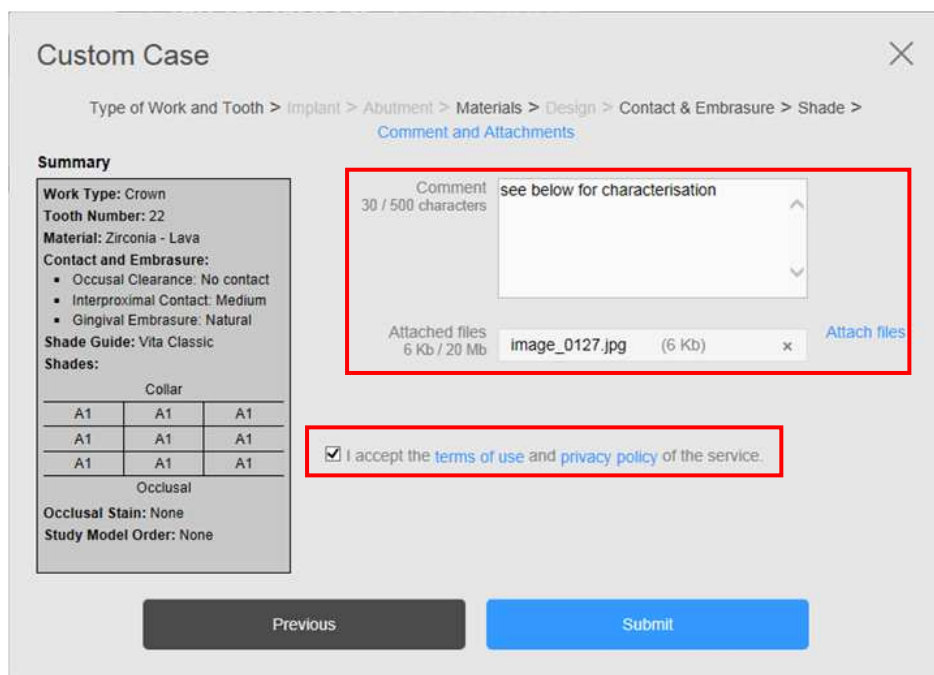
Please fill in the form below to submit the case. Fields marked with * are required.

Laboratory * **TestLab (TestConnect.Lab@gmail.com)** [Create a new partner](#)

Submit case with web form file form

Cancel Next

- 10 Complete the web form wizard. At the end, add comments or files to support your case, click to accept the terms of use and privacy policy, and then click **Submit**.



Custom Case [X]

Type of Work and Tooth > [Implant](#) > [Abutment](#) > [Materials](#) > [Design](#) > [Contact & Embrasure](#) > [Shade](#) > [Comment and Attachments](#)

Summary

Work Type: Crown
Tooth Number: 22
Material: Zirconia - Lava
Contact and Embrasure:
 • Occusal Clearance: No contact
 • Interproximal Contact: Medium
 • Gingival Embrasure: Natural
Shade Guide: Vita Classic
Shades:

| | | |
|-------------------------|----|----|
| Collar | | |
| A1 | A1 | A1 |
| A1 | A1 | A1 |
| A1 | A1 | A1 |
| Occlusal | | |
| Occlusal Stain: None | | |
| Study Model Order: None | | |

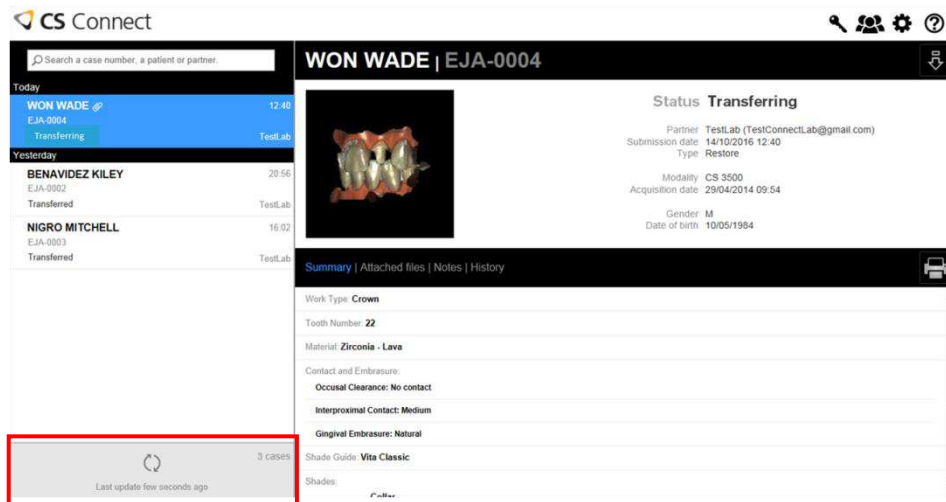
Comment 30 / 500 characters
 see below for characterisation

Attached files 6 Kb / 20 Mb
 image_0127.jpg (6 Kb) x [Attach files](#)

I accept the [terms of use](#) and [privacy policy](#) of the service.

Previous Submit

- 11 The case is transferred to the lab through our secure Cloud-based web service. As the case is uploaded to the Cloud, transferred to, and accepted by the lab, its status is updated in CS Connect. Click the refresh section of the window to display the current case status.



Note: Be sure to leave your computer on while the case is being uploaded to the Cloud. Upload time depends on the speed of your internet and the file size of the scan. A transfer can take between five seconds to five minutes.

The case status displays as **Transferring** as it is uploading to the Cloud. After upload, the lab is notified by email of the work request, and the case status updates to **Transferred**. Once the lab logs into CS Connect and accepts the work request, the case status updates to **Consulted**.

